

# Inductions Troubleshooting Guide

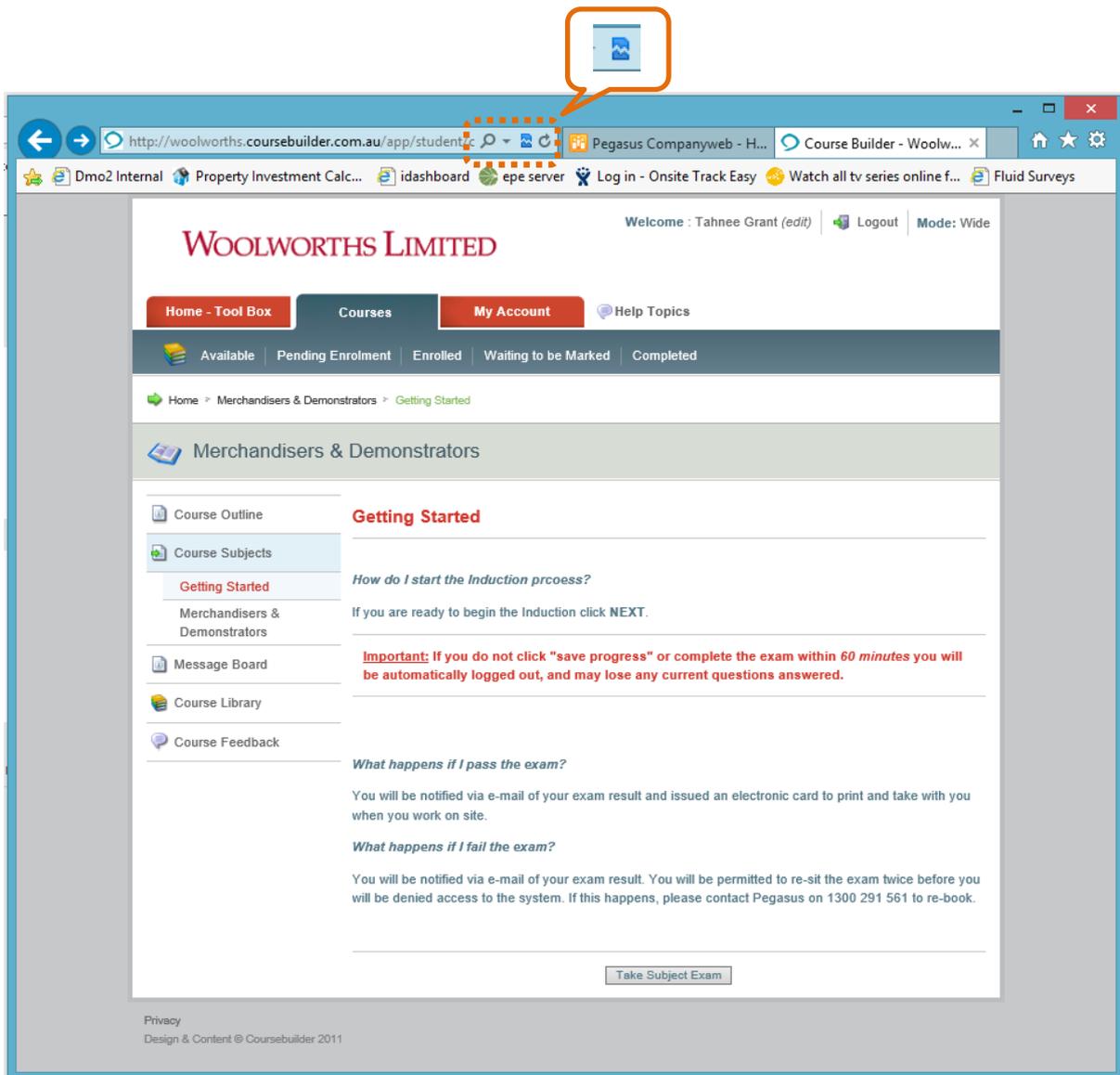
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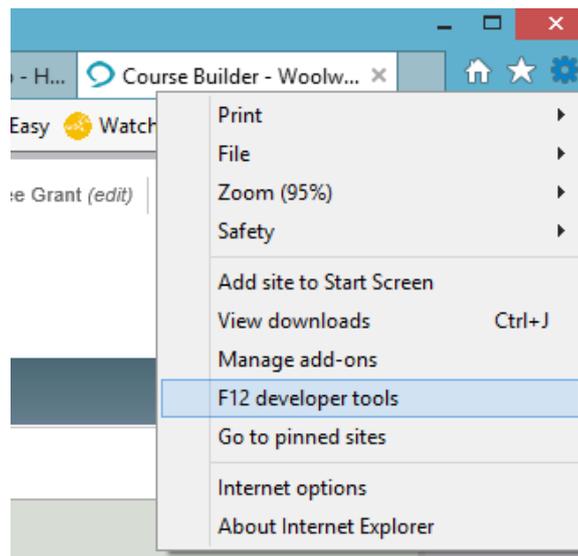
## Compatibility Mode for browsers:

### Internet Explorer 10 (E10):

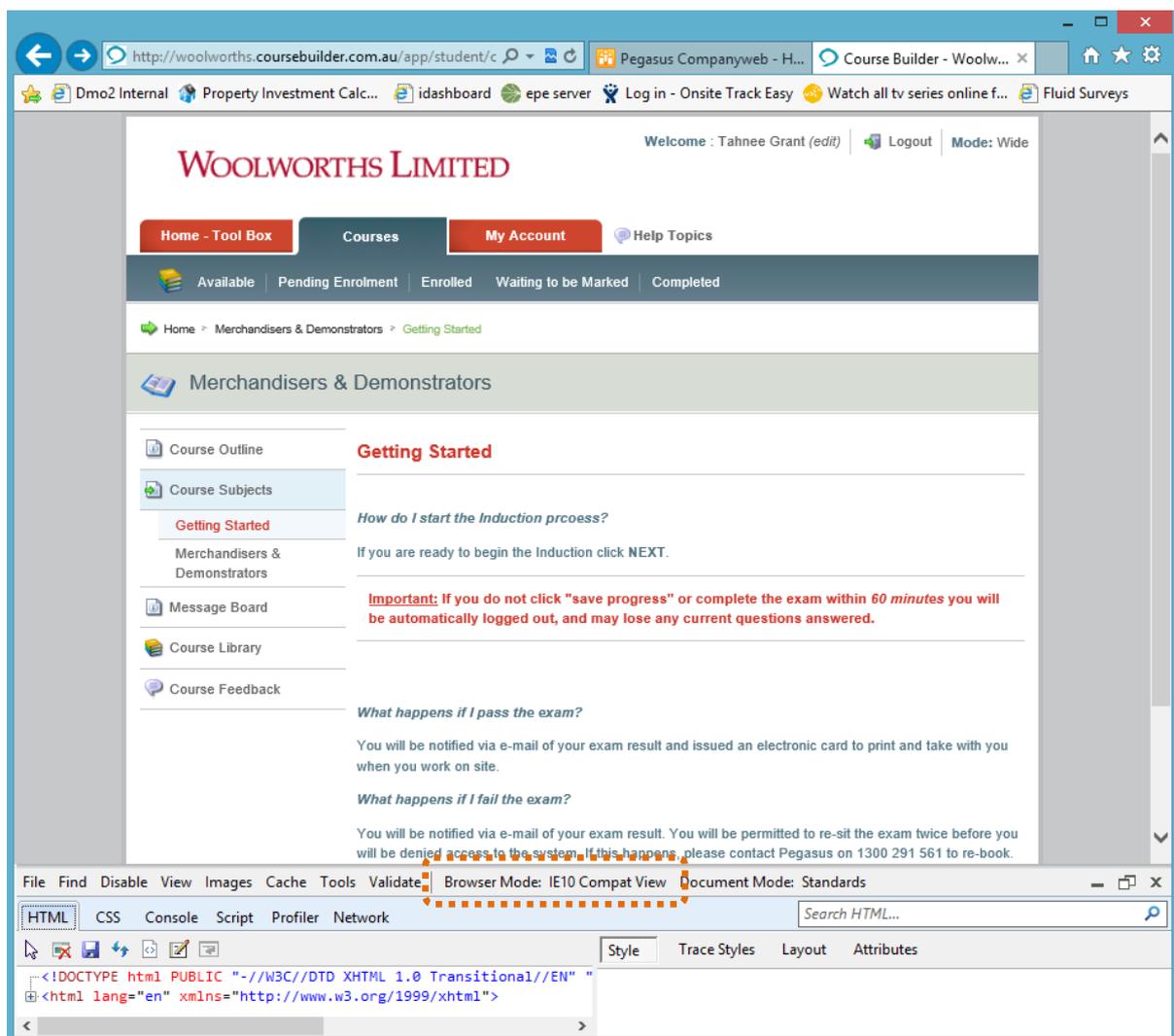
Click on the **Compatibility page** icon in the address bar as shown below,

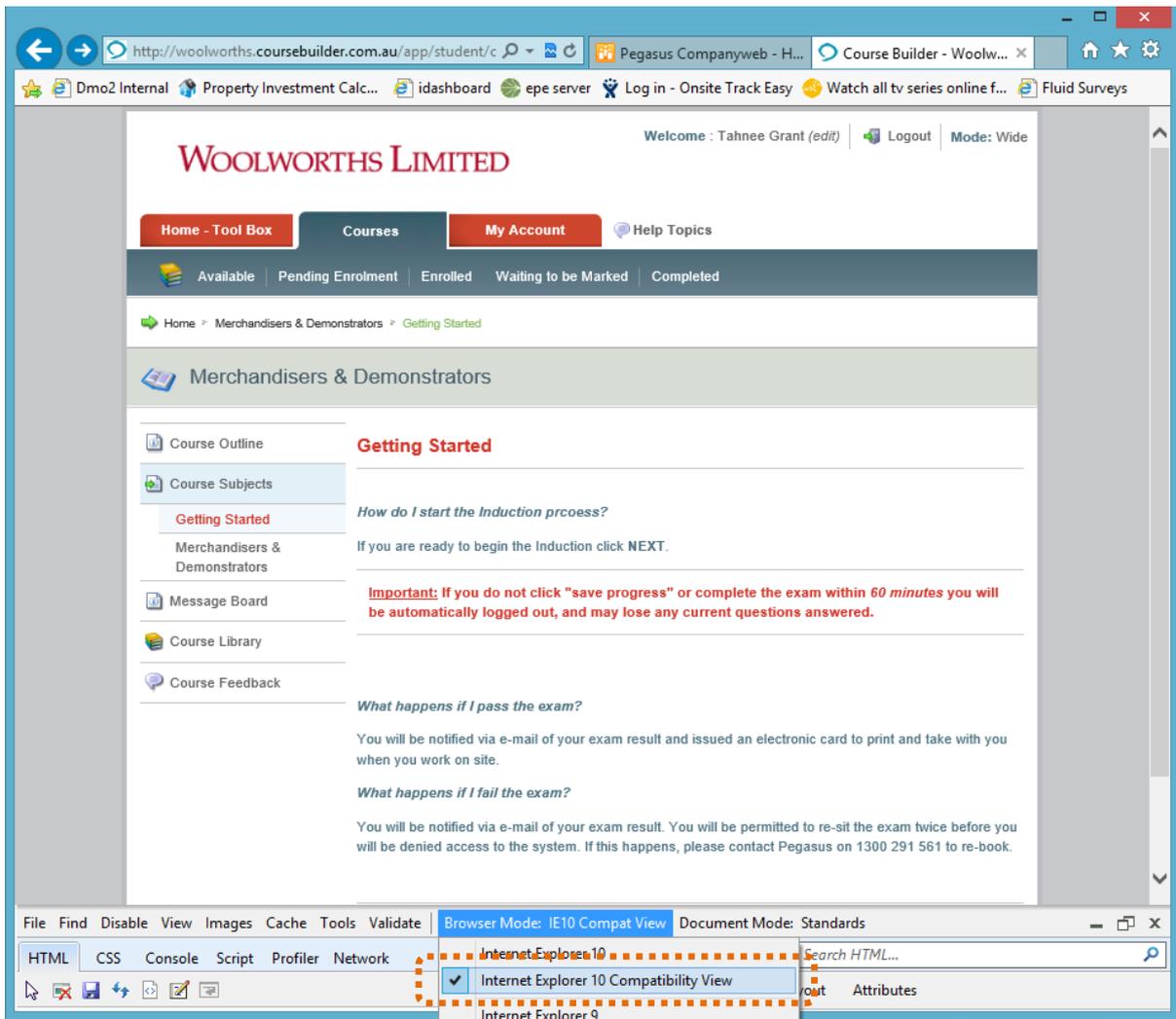


Alternatively, from the Settings menu select **F12 Developer Tools**



Select Compatibility View





## Internet Explorer 11 (IE 11)

IE 11 does not properly detect if a website requires compatibility mode or not.

In order to show the compatibility mode, Press **alt**, or right click IE anywhere on the top bar and click menu. After you do either of those, click **tools** and look for **Compatibility Mode Settings**, then you can manually click **Add** to add the site that is not working correctly.



A screenshot of the Woolworths Limited Course Builder website. The browser's address bar shows the URL: http://woolworths.coursebuilder.com.au/app/student/c. The page header includes the Woolworths Limited logo, a welcome message for Tahnee Grant, and a 'Log out' button. The main navigation bar has tabs for 'Home - Tool Box', 'Courses', and 'My Account'. Below this, there are filters for 'Available', 'Pending Enrolment', 'Enrolled', 'Waiting to be Marked', and 'Completed'. The current page is 'Getting Started' under 'Merchandisers &amp; Demonstrators'. The content area has a sidebar with links for 'Course Outline', 'Course Subjects', 'Getting Started', 'Merchandisers &amp; Demonstrators', 'Message Board', 'Course Library', and 'Course Feedback'. The main content area is titled 'Getting Started' and contains instructions on how to start the induction process, an important warning about saving progress, and information about exam results. A 'Take Subject Exam' button is at the bottom of the content area. The footer contains 'Privacy' and 'Design &amp; Content © Coursebuilder 2011'.