

## **REFUND / COPY OF INVOICE REQUEST**

426 King Street Newcastle NSW 2300 Phone: 1300 441 433

Email: accounts@pegasus.net.au

Requested by:
Requested date:
Please select your request:
Refund
Copy of invoice
Other (please specify)
Allow five business days from the end of the week your request was received for processing to be completed.
For contracting companies, note that all company and worker related invoices are available for you to download immediately through the corresponding portal. Company related invoices can be found via 'Manage My Business Details' then 'Transaction History' within the Company Pre-Qualification Portal. Worker related invoices can be found via 'Manage Employees' then 'Subscription' within the Worker Portal.
Please complete all fields below to ensure no delay to your request
WAS YOUR PAYMENT COMPLETED THROUGH PAYPAL?
(Please select a response and note corresponding requirements advice)
Yes – Attach either a copy of your PayPal receipt OR provide full credit card number below
No – Enter first 6 and last 3 digits of the credit card number below
Unsure – Provide full credit card number below
COMPANY NAME:
APPLICANT NAME:
CREDIT CARD NUMBER (must be the same card number as original purchase):
CREDIT CARD TRANSACTION DATE:
INVOICE RECEIPT NUMBER (if available):
INVOICE / REFUND AMOUNT:
EMAIL ADDRESS TO SEND ADVICE:
REASON FOR CREDIT (for refunds only):

Return completed form to accounts@pegasus.net.au