

Streamlining process

Lendlease is streamlining its processes and mobilising its workforce across sites and projects with Pegasus services:

- Worker Competency Management to set and enforce standards of skills and experience
- Access Control to track hours, safety, and site access



Working with Pegasus

- Mobilisation of the workforce with competency management moved from share drive to online solution
- Long-term costs savings as onboarding streamlined and administrators not required to manage the process
- Access ID and eCards give compliant workers instant site access, with more agility and less down time
- Outstanding support from Account Manager and Pegasus support team providing confidence in the solution

The Challenge

Multinational construction, property and infrastructure company Lendlease were using a laborious system to manage the skills and competency of workers across their many sites and projects.

Philip Roche, HSEQ Manager Energy & Technology, said that solution slowed down the scaling of a skilled workforce.

“The system was mandated, but there was no support and we ended up hiring an administrator at \$85,000 a year to manage the process and get our workforce mobilised.”

The risk of having untrained or unskilled workers on Lendlease sites increased with a lack of simple insight. Often, a share drive was used to check worker qualifications.

Lendlease needed a solution that would address their objectives to:

Create and manage an agile workforce across multiple projects

Mandate the skills and qualifications needed to work for Lendlease

Save time in an online, scalable solution, setting and checking standards of skill on site

Sharing the solution and insight across all sites and projects

WORKFORCE AGILITY AND SCALING

The mobilisation of the Lendlease workforce in the Pegasus solution helps to eliminate downtime, meaning less time spent waiting around to check skills and training, and more time at work.

With hundreds of complex projects operating at any one time, Lendlease has no time to waste turning away unqualified workers. The Pegasus solution has given them the assurance that only competent workers can even access site, empowering Lendlease to scale their workforce according to the needs of each site and project without risk.

SKILLS SET AND CHECKED

Across its Building, Services, and Engineering divisions, Lendlease sets company-wide, and division and site-specific standards of worker skill in the Pegasus solution.

With compliant workers holding access ID cards and eCards, checking on those standards is as simple as scanning with a mobile device or a kiosk at site entry. Risk is eliminated when skills are set and checked easily across the workforce, and mobilisation is supported - cards are a compliant worker's key to access multiple sites and projects.

"The Pegasus system provides a stop-gap," said Philip, "and the cards and eCards keep the workforce moving."

TIME SAVED AND SOLUTION SUPPORTED

The time saving benefits of a mobilised, safe workforce are clear - risk is reduced when standards are set and met, and Lendlease can focus on project delivery and success.

More time is saved with the elimination of the previous manual, administrative burden to manage workers. Data and skills are easily entered and accessed from Lendlease Site Access.

The Pegasus construction team has been another time-saver and major benefit for Philip.

"The level of support from Pegasus is really good, from the Account Manager to the day-to-day calls for minor issues."

"I'm impressed by how well-staffed the system is; it has given me a lot of confidence."

The Solution

Lendlease turned to Pegasus to meet their challenges of workforce safety, scaling, and mobility in a construction solution called Lendlease Site Access.

"I see Pegasus as working for us in two ways - setting up the framework for a safe workforce, and day to day management of who is working on each project," said Philip.



Are you ready to reduce downtime and get your workers on site faster?

Talk to us today about how **Pegasus can help save time** in an online, scalable workforce solution.

Call 1300 441 433 or
email: info@pegasus.net.au

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